

# Staff Credit Levels

[Go to full article](#)

## Overview

This article is the landing page of the Staff Credit Levels feature, an extension to the [Permissions module](#).

The feature provides a way for service providers to limit the amount of credit that can be given to a customer by a staff user. Service Providers can define up to 10 distinct levels of credit.

## What's in this section?

- [Overview](#)
- [What's in this section?](#)
- [Licensing](#)
- [Acceptance Test](#)
- [Features and How To's](#)
  - [Core Functionality](#)
- [Prerequisites](#)
- [Dependencies](#)
- [Access Control](#)
- [Module Permissions](#)
- [Powers](#)
- [Feature Events](#)
- [Feature Reports](#)
- [Related Articles](#)

## Licensing

This feature is available to subscribers of the following:

- ☐ Emersion Core
- ☐ Optional Modules
- ☒ Upon Request (please contact your Account Manager)

## Acceptance Test

[Conduct an acceptance test for this feature.](#)

[What is this?](#)

## Features and How To's

This section contains articles on the functionality of this feature.

### Core Functionality

- [An Introduction to Staff Credit Limits](#)
- [How to set up staff credit limits and apply a staff credit level to a role](#)

## Prerequisites

Before attempting to use this feature, users should:

- have a good understanding of [permissions](#) in Emersion

There are no prerequisites for this module.

## Dependencies

In order to use this module, service providers must have:

- [Roles](#) must be set up and configured

There is no dependencies for this feature.

## Access Control

## Module Permissions

## Powers

If you are unable to access a given feature and you have checked the permissions and powers, please contact **Emersion**.

A permission is required for users whom are permitted to maintain the allowed credit levels for staff.

| Module Permission   | Description                                                                     |
|---------------------|---------------------------------------------------------------------------------|
| Staff Credit Levels | Grants access to the Admin > Org Units and Roles > Credit Level Management page |

Powers are used to control access to features, functions and page sections.

| Power                  | Description                                                            |
|------------------------|------------------------------------------------------------------------|
| Staff Credit Limits    | The parent power. Enabling this enables full access to the feature.    |
| Credit Limits Level 10 | Grants access to give a customer a credit of any amount up to level 10 |
| Credit Limits Level 9  | Grants access to give a customer a credit of any amount up to level 9  |
| Credit Limits Level 8  | Grants access to give a customer a credit of any amount up to level 8  |
| Credit Limits Level 7  | Grants access to give a customer a credit of any amount up to level 7  |
| Credit Limits Level 6  | Grants access to give a customer a credit of any amount up to level 6  |
| Credit Limits Level 5  | Grants access to give a customer a credit of any amount up to level 5  |
| Credit Limits Level 4  | Grants access to give a customer a credit of any amount up to level 4  |
| Credit Limits Level 3  | Grants access to give a customer a credit of any amount up to level 3  |
| Credit Limits Level 2  | Grants access to give a customer a credit of any amount up to level 2  |
| Credit Limits Level 1  | Grants access to give a customer a credit of any amount up to level 1  |

## Feature Events

There are no events related to the feature.

## Feature Reports

There are no reports related to the feature.

## Related Articles

- [Staff Credit Levels](#)
- [An Introduction to Staff Credit Levels](#)
- [Staff User Access Control Policy](#)
- [Manage Staff Credit Levels](#)
- [Acceptance Testing: Staff Credit Levels](#)
- [Auto Top-Up](#)
- [Virtual Bank Account](#)
- [Invoice Disputes](#)
- [Two-Factor / Multi Factor Authentication \(2FA/MFA\)](#)
- [Direct Debit Discounts](#)
- [Multiple Pending Invoices](#)
- [Product Rate Overrides](#)
- [Email Out](#)
- [Invoice Rebilling](#)
- [Acceptance Testing: Multiple Pending Invoices](#)