

Contracts

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Overview

Generically speaking, a contract is an agreement entered into by you and your customer to define the terms of the services they purchase from you.

Within Emersion's platform, the *contract type* and *contract* are two subscription-based billing objects that deliver the functionality and behaviour surrounding the terms of service.

Contract Types

- are the definition of the contract
- can be attached to a package plan
- has configurable business rules and applies charges based on those rules
 - breakout fees.
 - upgrade, downgrade and crossgrade rules and charges.
- has configurable discounts within it
- contains a package pool.

Contracts

A contract is created whenever a customer subscribes to any package plan the contract type is attached to, or can be added to the package subscription at a later date.

Features and How To's

This section contains articles on the various features and how to use them.

Core Features

- [Contract Fundamentals](#)
- [What is a Package Pool?](#)

How To's

Plan Definition

- [Create a contract type](#)
 - [Configure early upgrade eligibility rules](#)
 - [Configure the ongoing per period discount](#)
 - [Configure the fixed period discount](#)
- [Configure a package pool](#)
- [Attach a contract type to a package plan](#)

Subscription Management

- [Add a contract to a package subscription](#)
- [Break a contract](#)

Optional Features

- [Early Upgrade](#)
- [Ongoing Per Period Discounts](#)

Bulk Import and Update Tools

- The [contract pool import](#) provides the ability to populate the package pool of a contract type.
- The [contract import](#) will import contracts against a package subscription

Related Pages

- [Contract Fundamentals](#)
- [Plan Object Weighting](#)
- [The Emersion Billing Objects](#)
- [Contract Plan Pool Import](#)
- [Contracts](#)
- [Configure a Package Pool](#)
- [Contract Discounts](#)
- [Early Upgrade](#)
- [Plan Building and Plan Management](#)
- [Training Session Guide: Packages and Plans](#)
- [Early Upgrade Fundamentals](#)
- [Configure Early Upgrade Eligibility](#)
- [Contract Import](#)