

Session Timeout

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Overview

As the Emersion platform is a financial and customer management application containing sensitive information, it is important to make sure that user session information does not get into the wrong hands. One of the security measures Emersion has in place to manage these security risks, is our session expiry features.

All users of Cumulus are subject to session expiry.

Wholesale service providers are not able to modify these settings when creating Retail Service Provider accounts.



Session Expiry: the user is automatically logged out of the system if their session remains idle for the maximum time allowed under a session expiry policy,

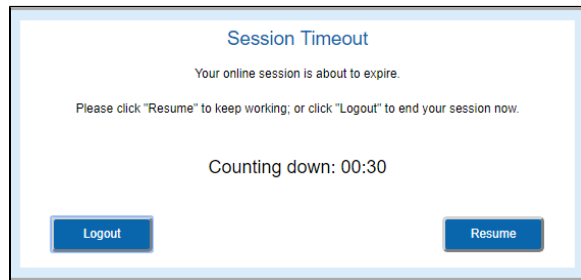
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Session Expiry Warning

As your session approaches expiry, a window will pop-up warning users when you will be logged out.

Hit **Logout** to confirm or **Resume** to continue using the system.



Licensing

This feature is available to subscribers of the following:

- ☒ [Emersion Core](#)
- ☐ [Optional Modules](#)
- ☐ [Upon Request \(please contact your Account Manager\)](#)

Features and How To's

This section contains articles on the functionality of this feature.

Core Functionality

- [Override Default Session Timeout](#)

Prerequisites

There are no prerequisites for this feature.

Dependencies

There is no dependencies for this feature. It is a standalone feature.

Access Control

If you are unable to access a given feature and you have checked the permissions and powers, please contact **Emersion**.

Module Permissions

There are no module permissions related to the module.

Powers

Powers are used to control access to features, functions and page sections.

Power	Description
Update session timeout	Allows update of session timeout settings

Feature Events

There are no events related to the feature.

Feature Reports

There are no reports related to the feature.

Related Articles

- [Session Timeout](#)
- [Override Session Timeout Defaults](#)
- [Two-Factor / Multi Factor Authentication \(2FA/MFA\)](#)
- [Test Accounts and Services](#)
- [Auto Top-Up](#)
- [One Time Password](#)
- [Virtual Bank Account](#)
- [My Details](#)
- [Two Factor Authentication Fundamentals](#)
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