

Event: New Package Subscription Migration

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Event type ID: 5

Overview

This event is used to send a notification to the end user that a package subscription migration has commenced.

Licensing

This event is:

- ☒ Wholesale and Retail service providers
- ☐ included with a module or feature
- ☐ a standalone event available upon request (please contact your Account Manager)

Trigger

The event is triggered when a user presses the **Complete Migration** button on the final step of the package subscription migration wizard.

When this button is pressed, a provisioning request for a package subscription migration is submitted and the event is triggered.

Action Types

The event supports the following actions.

- ☒ Message
- ☒ SMS
- ☐ Log
- ☐ On Screen

Template Variables

- Account ID
- Account name
- Old package name
- New package name
- Package migration date

Thresholds

No thresholds apply to this event.

Related Articles

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