

Early Upgrade

[Go to full article](#)

Overview

Early Upgrade provides service providers the ability to offer the customer the chance to upgrade to an alternative plan before their existing [contract](#) has ended without incurring the normal contract break out fees.

Instead of contract break out fees, early upgrades can attract its own fee. In the case of an early upgrade, the contract breakout rules will not apply. If an early upgrade fee is not set, the system will treat it as a normal break of contract and apply those rules accordingly.

Early upgrade eligibility criteria and fees are set on a [contract type](#). If your end user customer meets this criteria:

- a banner notification will be displayed
- the package subscription screen will include the upgrade button
- an on-screen note will be displayed, including the early upgrade fee that is applicable.

What's in this section?

- [Overview](#)
- [What's in this section?](#)
- [Licensing](#)
- [Acceptance Test](#)
- [Features and How To's](#)
 - [Core Features](#)
 - [How To's](#)
- [Prerequisites](#)
- [Dependencies](#)
- [Access Control](#)
- [Module Permissions](#)
- [Powers](#)
- [Feature Events](#)
- [Feature Reports](#)
- [Related Articles](#)

Licensing

This feature is available to subscribers of the following:

- ☐ Emersion Core
- ☒ [Optional Modules](#)
- ☐ Upon Request (please contact your Account Manager)

Acceptance Test

Conduct an acceptance test for this feature.

[What is this?](#)

Features and How To's

This section contains articles on the functionality of this feature.

Core Features

- [Early Upgrade Fundamentals](#)

How To's

- [Configure early upgrade eligibility rules](#)
- [Commence an early upgrade for a customer](#)

Prerequisites

Before attempting to use this feature, users should:

- have completed [Packages and Plans Training](#)
- have a good understanding of what [contracts](#) and [contract types](#) are in Emersion

Dependencies

There is no dependencies for this feature. It is a standalone feature in the *Packages and Plans* module.

Access Control

If you are unable to access a given feature and you have checked the permissions and powers, please contact **Emersion**.

Module Permissions

There are no module permissions related to the module.

Powers

Powers are used to control access to features, functions and page sections.

Power	Description
Early Upgrades: Waive Upgrade Fee	Users with this power can waive the upgrade fee incurred by customers when upgrading early.

Feature Events

There are no events related to the feature.

Feature Reports

The following reports are included in the feature.

- Orders with waived ETFs (id: 1114)

Related Articles

- [Contract Discounts](#)
- [Early Upgrade](#)
- [Early Upgrade Fundamentals](#)
- [Configure Early Upgrade Eligibility](#)
- [Account Discount](#)
- [Discounting Fundamentals](#)
- [Early Payment Discount](#)
- [Plans and Subscriptions](#)
- [Prompt Payment Discount Import](#)
- [Plan Building and Plan Management](#)
- [Contract Fundamentals](#)
- [Training Session Guide: Packages and Plans](#)
- [The Emersion Billing Objects](#)
- [Contract Plan Pool Import](#)
- [Contracts](#)