

Emersion Knowledge Base

This knowledge base is a repository for how-to and troubleshooting information for the Emersion Billing and Provisioning system.

Find articles easy by searching, or navigate through the page tree via the left-hand navigation panel.

Latest News

The Emersion Fundamentals Series

Have you seen our Emersion Fundamentals articles? These articles are for users needing to understand what things do, as opposed to how to use them. They aim to:

- introduce or enhance your understanding of Emersion concepts and objects
- introduce you to modules and features and their capabilities
- help you get the best out of the system
- give an insight topics you may have heard about, but want to understand better.

Our most recently updated fundamentals articles are shown here. For more, just enter "fundamentals" into the top-right search and hit **Enter**.

- [External Portals](#)
- [Margin Reporting Fundamentals](#)
- [Product Rate Cards](#)
- [Time Tables](#)
- [The Ledger Journal](#)
- [Data Retention Fundamentals](#)
- [Event Triggers](#)
- [Create a Flat Rate Plan for a Telephony Service](#)

Latest Releases

[Release Notes](#) are located in the blog and published fortnightly. Each update include what's gone live in the prior two weeks.

Changes made to invoices and invoice templates are published immediately.

To subscribe to an RSS feed of the release notes, please use [this URL](#).



Disclaimer: Not all features or functionality described in the release notes are provided to all users by default. Some features apply to specific Modules and require additional subscription(s).

Additional fees, including implementation fees, development fees, license fees or other costs may apply.

Emersion also does not guarantee the accuracy of the release notes. Always review the help for detailed authoritative instructions.

Getting Started with Emersion