

Set Start Date On Preactive Service Subscription

[Go to full article](#)

Overview

The purpose of this call is to set a start date against a preactive service subscription.

WSDL

<https://api.emersion.com.au/Services.wsdl>

Operation name

SetStartDateOnPreactiveServiceSubscription

Business Rules

- Service subscription must be preactive
- Service subscription must be owned by caller account
- Service subscription must be at the bottom tier (i.e. at the end user account level)

SOAP Example

Request:

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/" xmlns:urn="urn:emersion:api">
  <soapenv:Header/>
  <soapenv:Body>
    <urn:
      SetStartDateOnPreactiveServiceSubscription>
      <urn:ServiceSubscriptionID>100805</urn:
      ServiceSubscriptionID>
      <urn:StartDate>2021-08-29</urn:StartDate>
    </urn:
      SetStartDateOnPreactiveServiceSubscription>
  </soapenv:Body>
</soapenv:Envelope>
```

Response:

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/" xmlns:ns1="urn:emersion:api">
  <SOAP-ENV:Body>
    <ns1:
      SetStartDateOnPreactiveServiceSubscriptionResponse
    />
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

Field Descriptions

All field names are case sensitive. Check enumerated values in the descriptions to confirm capitalisation and spacing. See [field types](#) for additional information..

Name	Description	Required?	Field Type	Character limit	Values
ServiceSubscriptionID	ID of the service subscription, for which, the start date is being set	Yes	Integer		e.g. 100000

StartDate	The date that needs to be set as the start date	Yes	Date		e.g. 2021-08-29
-----------	---	-----	------	--	-----------------

Error Handling

Error Message	Description
Service Subscription ID must be provided	
Service Subscription ID must be integer	
Service Subscription ID not found	When the ID is not found in Emersion database
Service Subscription is not Preactive	
Service Subscription is not the bottom level subscription against the associated service	
Service Subscription is not owned by the caller account	
Start Date must be provided	
Invalid Start Date provided	When date format is incorrect. Should be YYYY-MM-DD