

# Set Service Contacts

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## Overview

Based on the requirements gathered in [Get Service Contact Requirements](#) this method will populate the service contact information that is required for an order.

WSDL: Services.wsdl

## Inputs

```
<soapenv:Header/>
<soapenv:Body>
  <urn:SetServiceContacts>
    <urn:AccountPresaleSQID>362225</urn:AccountPresaleSQID>
    <urn:ContactCollections>
      <urn1:Contact>
        <urn1:Type>End User</urn1:Type>
        <urn1:Title>MR</urn1:Title>
        <urn1:FirstName>myFirstName</urn1:FirstName>
        <urn1:LastName>myLastName</urn1:LastName>
        <urn1:DateOfBirth>1980-01-01</urn1:DateOfBirth>
```

Address Details are validated based on the address type defined in the call.

**<urn1:Details xsi:type="urn1:StandardAddressDetails">**

```
<urn1:LotNumber>460</urn1:LotNumber>
<urn1:StreetNumberStart>460</urn1:StreetNumberStart>
<urn1:StreetNumberEnd></urn1:StreetNumberEnd>
<urn1:StreetName>Bourke</urn1:StreetName>
<urn1:StreetType>Street</urn1:StreetType>
<urn1:Suburb>Melbourne</urn1:Suburb>
<urn1:State>Victoria</urn1:State>
<urn1:Postcode>3000</urn1:Postcode>
```

**<urn1:Details xsi:type="urn1:ComplexAddressDetails">**

```
<urn1:UnitType>House</urn1:UnitType>
<urn1:UnitNumber>1</urn1:UnitNumber>
<urn1:UnitNumberEnd>1</urn1:UnitNumberEnd>
<urn1:LevelType>Ground</urn1:LevelType>
<urn1:LevelNumber>1</urn1:LevelNumber>
<urn1:BuildingName>BuildingName</urn1:BuildingName>
<urn1:SiteLocation>SiteLocation</urn1:SiteLocation>
<urn1:SiteName>SiteName</urn1:SiteName>
<urn1:LotNumber>460</urn1:LotNumber>
<urn1:StreetNumberStart>460</urn1:StreetNumberStart>
<urn1:StreetNumberEnd></urn1:StreetNumberEnd>
<urn1:StreetName>Bourke</urn1:StreetName>
<urn1:StreetType>Street</urn1:StreetType>
<urn1:Suburb>Melbourne</urn1:Suburb>
<urn1:State>Victoria</urn1:State>
<urn1:Postcode>3000</urn1:Postcode>
```

**<urn1:Details xsi:type="urn1:PostalDeliveryAddressDetails">**

```
<urn1:PostalDeliveryType>Post Office Box</urn1:PostalDeliveryType>
<urn1:PostalDeliveryNumber>123</urn1:PostalDeliveryNumber>
<urn1:Suburb>Melbourne</urn1:Suburb>
<urn1:State>Victoria</urn1:State>
<urn1:Postcode>3000</urn1:Postcode>
```

**<urn1:Details xsi:type="urn1:UnstructuredAddressDetails">**

```
<urn1:Line1>460 Bourke Street</urn1:Line1>
<urn1:Line2></urn1:Line2>
<urn1:Suburb>Melbourne</urn1:Suburb>
<urn1:State>Victoria</urn1:State>
<urn1:Postcode>3000</urn1:Postcode>
```

## Further Information

```

    </urn1:Details>
    <urn1:Country>Australia</urn1:Country>
    <urn1:Type>Business</urn1:Type>
  </urn1:Address>
</urn1:Addresses>
<urn1:PhoneNumbers>
  <urn1:PhoneNumber>
    <urn1:Type>Mobile - Personal</urn1:Type>
    <urn1:Number>0412345678</urn1:Number>
  </urn1:PhoneNumber>
</urn1:PhoneNumbers>
<urn1:EmailAddresses>
  <urn1:EmailAddress>
    <urn1:Address>emesupport@emersion.com.au</urn1:Address>
    <urn1:Type>Business</urn1:Type>
  </urn1:EmailAddress>
</urn1:EmailAddresses>
</urn1:Contact>
</urn:ContactCollections>
</urn:SetServiceContacts>
</soapenv:Body>
```

## Outputs

```
<SOAP-ENV:Body>
  <ns1:SetServiceContactsResponse>
    <ns1:Status>true</ns1:Status>
  </ns1:SetServiceContactsResponse>
</SOAP-ENV:Body>
```

## Error String

- "Missing Account Presale SQ ID" - Account Presale SQ ID is not supplied.
- "Account Presale SQ does not exist" - Account Presale SQ ID supplied does not exist in system.
- "Account does not exist" - Account ID supplied does not exist in system.
- "Invalid Account ID" - Account ID supplied does not belong to the same parent group as the API caller.
- "Missing Package Plan" - Package Plan must be selected before calling this function.
- "No Service Contacts to set for Account Presale SQ."
- Error(s) found are stored in serialized array, and could be one of more of the following:
  - "Only 1 Primary Address required."
  - "Invalid Address Country"
  - "Invalid Address Type"
  - "Invalid Address Unit Type"

- "Invalid Address Level Type"
- "Missing Address Street Number Start"
- "Missing Address Street Name"
- "Invalid Address Street Suffix"
- "Invalid Address Street Type"
- "Missing Invalid Street Type"
- "Invalid Address Postal Delivery Type" (for type='PostalDeliveryAddressDetails')
- "Missing Address Postal Delivery Type" (for type='PostalDeliveryAddressDetails')
- "Unknown Address Display Type. Valid types: StandardAddressDetails, ComplexAddressDetails, PostalDeliveryAddressDetails, UnstructuredAddressDetails"
- "Missing Address Suburb"
- "Invalid Address Postcode"
- "Missing Address Postcode"
- "Unknown Australian State"
- "Only 1 Primary Phone Number required."
- "Invalid Primary Phone Number Type"
- "Missing Primary Phone Number Type"
- "Invalid Primary Phone Number supplied."
- "Only 1 Primary Email Address required."
- "Invalid Email Address Type"
- "Missing Email Address Type"
- "Invalid Primary Email Address supplied."
- "Minimum contact limit for Service Type (<ID>) is: <quantity>. Only <contact\_count> Contact(s) supplied."
- "Maximum contact limit for Service Type (<ID>) is: <quantity>. <contact\_count> Contact(s) supplied."
- "<ContactTypeName> (<ID>) is a required Contact Type but not supplied."
- "Contact Type '<ContactTypeName>' is not supported for this Service Type (<ID>)"

## Related Pages

- [Payment Plans Fundamentals](#)
- [Batch Mediation System](#)
- [BPay Fundamentals](#)
- [Rate Card Fundamentals](#)
- [Account Invoice Period](#)
- [ConnectWise Accounts and Contact Sync Fundamentals](#)
- [Product Fundamentals](#)
- [Service Access Fee Multiplier Fundamentals](#)
- [Ordering Fundamentals](#)
- [Service Plans](#)
- [Invoice Rebilling Fundamentals](#)
- [Commissions Fundamentals](#)
- [Manage Commissions](#)
- [Payment Allocation Fundamentals](#)
- [Package Plans](#)