

Contract Discounts

[Go to full article](#)

Overview

Emersion supports two types of discounts on contracts. Service providers can choose a discount to apply:

- the life of the contract - as a *per period* credit
- for a fixed time limit - as a per period credit that is time-limited.

In both cases, the discount is applied to the customer's account each package period if the contract is active against a customer's package subscription.

In the case of the ongoing per period discount, the ledger code is predetermined and cannot be changed. However in the case of a time-limited discount, users can select the ledger code that will be used by the system. Credit cardlines are created each period the discount is to apply.

The fixed length discount is applicable to new contracts that are created after updating the contract type. There isn't a mechanism to support applying fixed discounts against existing contracts. The Fixed discount is applied as of the start of the contract.



Fixed time limited discounts are a separately licensed feature and not automatically included in your subscription. If you are interested in this feature, please contact Emersion.

Contract Type Configuration

To configure a contract type to apply a per period credit:

Nav: Packages and Plans > Management > Contracts

Click on the ID of any contract type to open it.

Ongoing Per Period Discount

Per Period Credit: \$ 0

Australian GST

☐ Inc Tax

[For each package period processed, whilst on contract, this amount (exGST) will be applied]

Fixed-Length Per Period Discount

Fixed Length Discount Periods: 5

Fixed Length Discount Amount: \$ 5

Australian GST

☐ Inc Tax [plus \$0.5 GST is \$5.5]

Fixed Length Discount Text: Contract Period Disc

Fixed Length Discount Ledger Code: TELSTRA_MOBILE_DATA_150000

Save

« Back

Ongoing Per Period Discount

In the *Ongoing Per Period Discount* section, enter a dollar amount (ex-tax) that will be applied as a credit to the customer's account. Press the **Save** button.

Fixed Length Per Period Discount

To set a *Fixed Length Per Period Discount*, complete the following fields:

Field	Description
Fixed Length Discount Periods	The number of periods that the discount will apply for.
Fixed Length Discount Amount	The dollar amount to apply per period. You can enter an inc. tax of ex-tax value in this field and flag it accordingly.
Fixed Length Discount Text	Text that is to be displayed on the credit cardline and purchase record.

Fixed Length Discount Ledger Code	Choose the ledger code that is to be used when applying this credit.
-----------------------------------	--

Once you are happy with the settings, press the **Save** button.

Removing Discounts

Discounts can be removed from the contract type by going back into the contract configuration screen and emptying the fields of any discount-based values.

Access Controls

There are permissions and powers that control who can access the contract discounts.

Contract Types

The user must have the **Contract Management** and **Packages and Plans** permission and powers.

Package Subscription > Fixed Length Discounts

Users must have the **Fixed Length Contract Discount Management** power in order to edit this page.

Related Pages

- [Contract Discounts](#)
- [Early Upgrade](#)
- [Early Upgrade Fundamentals](#)
- [Configure Early Upgrade Eligibility](#)
- [Account Discount](#)
- [Discounting Fundamentals](#)
- [Early Payment Discount](#)
- [Plans and Subscriptions](#)
- [Prompt Payment Discount Import](#)
- [Plan Building and Plan Management](#)
- [Contract Fundamentals](#)
- [Training Session Guide: Packages and Plans](#)
- [The Emersion Billing Objects](#)
- [Contract Plan Pool Import](#)
- [Contracts](#)